

# On The Green Side - Looking In

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Conference Report

# Introduction



- About Your Presenter
- First National Bank Of Omaha
- Department's Responsibilities
- Looking For Process Improvement



# Making Choices

- Selecting Presentations/Discussion
- Beginners Luck



# Informative Sessions

- Purpose-Driven Process Improvement
- People-Oriented Software Quality Assurance



# Purpose-Driven Process Improvement

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- Derive process goals and key indicators
- Select appropriate models
- Choose and use assessment models
- Develop and implement action plans
- Evaluate operational results



# People-Oriented Software Quality Assurance

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- Understand the people aspects of SQA
- Recognize the Value of SQA
- Practice Techniques



# Informative Sessions (Con't.)

- Requirements Management: A Study Of Commonly Missing Components
- Becoming A Creative Change Agent: A Job Description For Staying One Step Ahead Of Process Improvement Efforts



# Requirements Management: A Study Of Commonly Missed Components

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- Formal techniques - JAD sessions
- Roles & responsibilities
- Keep Business Partners Involved
- Prioritization, Approval, Acceptance
- Inspections
- Change Management Process
- Testable

# Becoming A Creative Change Agent: A Job Description For staying One Step Ahead Of Process Improvement Efforts

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- Establish Sense Of Urgency
- Create a Guiding Coalition
- Develop a Vision/Strategy
- Empower
- Generate Short Term Wins
- Consolidate gains & produce change
- Anchor New Approaches

# Not As Green Now

- Learned About CMM/SPI
- Met People Who I Can Call On
- Volunteered To Help In New Orleans - SEPG 2001