

On The Green Side - Looking In

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Conference Report

Introduction



- About Your Presenter
- First National Bank Of Omaha
- Department's Responsibilities
- Looking For Process Improvement



Making Choices

- Selecting Presentations/Discussion
- Beginners Luck



Informative Sessions

- Purpose-Driven Process Improvement
- People-Oriented Software Quality Assurance



Purpose-Driven Process Improvement

- Derive process goals and key indicators
- Select appropriate models
- Choose and use assessment models
- Develop and implement action plans
- Evaluate operational results



People-Oriented Software Quality Assurance

- Understand the people aspects of SQA
- Recognize the Value of SQA
- Practice Techniques



Informative Sessions (Con't.)

- Requirements Management: A Study Of Commonly Missing Components
- Becoming A Creative Change Agent: A Job Description For Staying One Step Ahead Of Process Improvement Efforts



Requirements Management: A Study Of Commonly Missed Components

- Formal techniques - JAD sessions
- Roles & responsibilities
- Keep Business Partners Involved
- Prioritization, Approval, Acceptance
- Inspections
- Change Management Process
- Testable

Becoming A Creative Change Agent: A Job Description For staying One Step Ahead Of Process Improvement Efforts

- Establish Sense Of Urgency
- Create a Guiding Coalition
- Develop a Vision/Strategy
- Empower
- Generate Short Term Wins
- Consolidate gains & produce change
- Anchor New Approaches

Not As Green Now

- Learned About CMM/SPI
- Met People Who I Can Call On
- Volunteered To Help In New Orleans - SEPG 2001